

Orange Blossom Auto Glass

Optional Road Hazard Warranty for Windshield Replacements

We are very proud to offer this exceptional warranty to our valued customers. We are about relationships and want you to be a customer for life. We hope that you will tell your most valued friends and family members about our exceptional warranty and services.

This warranty is indeed exceptional and is the very best in the business, anywhere in the country. This Limited Road Hazard Warranty will cover the repair or replacement of your windshield due to damage resulting from normal driving conditions as outlined below. Your windshield will be replaced if it has been damaged beyond repair at the discretion of Orange Blossom Auto Glass. The term of this warranty is for a period of twelve months (365 days) from the original date of installation.

Warranty Details

- For the duration of the warranty period, Orange Blossom Auto Glass will provide up to three windshield repairs to your covered windshield when the physical damage fits industry accepted windshield repair criteria.
- When repair is not viable, we will replace the windshield with a glass part of similar quality.
- There are no charges for materials or labor that may be required to honor this warranty except as noted in our exclusions.

Orange Blossom Auto Glass Road Hazard Warranty Exclusions

The following are not covered under this warranty:

- Damage due to vandalism, fire, collision, accident or any damage caused by any act other than debris from a road hazard
- Damage related to weather or damage due to catastrophic events
- Windshields used in recreational vehicles, commercial vehicles, vehicles used for racing or off road purposes
- Compensation for lost time, inconvenience, loss of vehicle use or any other consequential damage
- Windshields originally replaced in specially discounted arrangements
- Replacement glass, materials and labor when windshield repair is a viable option at the discretion of Orange Blossom Auto Glass and the customer prefers a replacement.
- Warranty work must be performed at or near the place where the original installation took place or within reasonable driving distance.
- Excessive travel will result in travel fees.
- Warranty work must be performed by Orange Blossom Auto Glass and performed within our service area.
- Dealer parts are covered by this warranty but will not be replaced by dealer parts but by parts of similar quality
- Auto glass parts other than the windshield are not covered

This road hazard warranty becomes null and void when any of the following situations occur:

- Three warranty windshield repairs have been performed on the covered part
- The term of the warranty has expired
- The original windshield has already been replaced under the Road hazard

Warranty Upon nullification of the Road Hazard Warranty, the repaired or replaced part will be covered by our Standard Auto Glass Warranty for Replacements and Repairs.

Warranty claims

If you have damage that is covered by this Road Hazard Warranty, you may contact our Customer Service Department at 1-844-384-6224, submit your warranty claim on our website by visiting <https://www.orangeblossomautoglass.com/warranty-information> or email our Customer Service Department at customerservice@orangeblossomautoglass.com. When possible, we will require that you provide us with a digital image showing the damaged area and provide us with supporting claim details.

In order to exercise your rights under this Orange Blossom Auto Glass warranty, we may require evidence of installation, such as a copy of the original invoice.